



Stakeholder Engagement & Feedback



Easy English



Aspect provides supports, services and schools for people on the autism spectrum.

People choose to come to us because we know what works for people on the autism spectrum. We have a lot of experience with, and are always learning about autism.



We help our students / participants plan, make choices and use the services, schools and supports they need.

Our important relationships

We know how to support people on the autism spectrum because we have good relationships with 6 important people and groups.



1. People on the autism spectrum



People on the autism spectrum are experts on their wants and needs. We value their skills and interests and want to work with them as our partners.



We want our services to include and support all people on the autism spectrum.



2. Families and carers of people on the autism spectrum

Good relationships with families and carers of people on the autism spectrum help us keep the people we support at the centre of everything we do. They also make sure we have the right programs for our students / participants.



3. Other support organisations

It is important for Aspect to work with other support providers and groups to make sure the people we support can get what they need from us.



4. Supporters

Aspect is a charity. We spend all the money we receive on making our services, schools and supports better for the people we support.

People who give money to, or support us in other ways are very important. Their support helps us to do more for the people we support.



5. Government

Aspect works with the government to make sure that they are always thinking about how to make life better for people on the autism spectrum.



6. Our staff

We believe that our staff are the most important part of our organisation. We listen to our staff and ask for their opinion about working at Aspect.



All staff share what they know and what they have learnt with each other and Aspect. We know that learning is important to help us do better so we always give our staff the chance to learn new things.



Working together

Together, Aspect is finding better ways to work with people on the autism spectrum.



It is very important for us to regularly share the information we have learnt, how we work and why what we do is important for people on the autism spectrum. We do this in ways everyone can understand.



We write about information we have learnt and share it in many ways.

Teaching



We use information learnt from our work over the last 50 years to teach the broader community and other service providers the best ways to support people on the autism spectrum.



We know that talking to the government, media and putting our information on the internet help keep our ties to the community strong. We show honest, open and positive examples of people on the autism spectrum and our work to help the wider community learn more about people on the autism spectrum.



We welcome all people and groups important to us and the broader community to our events to learn about autism.



Telling us what you think

Aspect always wants to learn from the people and groups that are important to us.



We make sure there are lots of ways and time to tell us what people want or need from us, and what they think of the job we are doing.



We ask people to share their opinion regularly. It is important to make sure we get our work right and can improve.



We want all people to feel safe to tell us what they think, especially if they are unhappy with us. If you have a problem, we will:



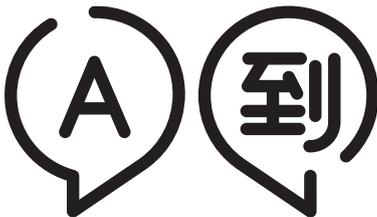
- tell you how to make a complaint;



- listen to you and help you to fix the problem;



- make sure you are treated fairly. We know it is against the law to treat anyone in a bad way for making a complaint.



- give you support to understand us and talk to us. This means help with finding support people and giving you information in the ways you can understand.



If you are still not happy, we will tell you who else you can speak to or what else you can do.

This document was adapted from the Aspect Stakeholder Engagement and Feedback Policy that can be found on the Aspect website at www.autismspectrum.org.au.

This document was developed in consultation with a variety of individuals throughout Aspect.

Should you need support to understand Aspect's written information in a language other than English, please call TIS on 131 450 to request an interpreter in your preferred language, and ask for Autism Spectrum Australia (1800 277 328).