



autism
spectrum
AUSTRALIA

ASPECT Support Coordination Fees

Effective July 1, 2020
to June 30, 2021

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User Guidelines

Aspect is a registered provider of support services to NDIS participants.

We offer services in the following Registration Groups:

- Group 106: **Assistance In Coordinating Or Managing Life Stages, Transitions And Supports**
- Group 132: **Support Coordination**

Each Group has

- a number of support services and the rate for each service is priced separately by the NDIS.
- a support purpose of **Core** or **Capacity Building**.

Different pricing models apply depending on the location of the service requirement.

The pricing models are determined by the Modified Monash Model (MMM).

For further information on the MMM model, please refer to the NDIS Price Guide 2020-21, page 12.

Aspect's location pricing models are as follows:

Non-remote locations (MMM 1-5)

Remote locations (MMM 6)

Very remote locations (MMM 7)

The pricing models apply to **face to face, teletherapy** and **non face to face (administration)** services.

They also apply to some of our non NDIS services or Fee for Service (FFS).



User Guidelines - Short notice cancellations

Aspect claims 100% of the agreed fee for appointment cancellations received at short notice.

A cancellation is a short notice cancellation when:

- the participant is not present for the scheduled session (no show)
- less than 2 business days notice of the cancellation is given to Aspect Support Coordination

Short notice cancellation claims are discussed and noted in the service agreement.

Please note: fees will vary in accordance with changes and adjustments to the NDIS prices.

The fees in this guide are based on the NDIS Price Guide 2020-21 and the NDIS Support Catalogue 2020-21, which you can view at: <https://www.ndis.gov.au/providers/price-guides-and-information>

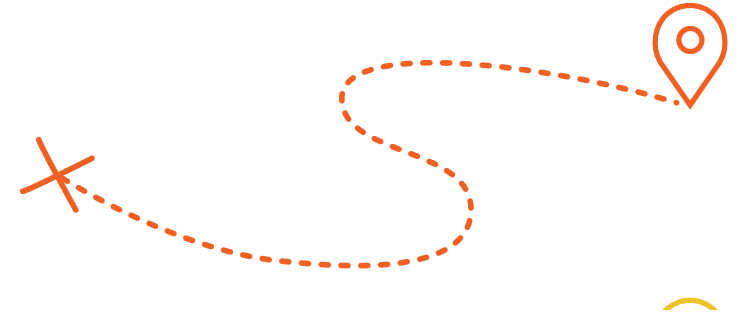


Notes on Travel Charges

As stated by the NDIS, travel is to be charged per session for all sessions where the Support Coordinator travels to home, school or other locations.

As per NDIS travel guidelines,

- **30 minutes** of travel per session are to be charged to participants living in the MMM 1 to 3 areas
- **60 minutes** of travel per session are to be charged to participants living in the MMM 4 and 5



Our travel charges remain in line with or are less than those recommended by the NDIS.

- Aspect's travel rate remains at 15 - 30 minutes per session for participants in MMM 1 - 4, depending on location.
- Participants living in MMM 5 - 7 areas will be charged between 30 to 60 minutes per session, depending on location.

All travel is negotiated as part of the Service Agreement.

Note: the relevant MMM classification is the classification of the area in which the participant lives.

You can access the MMM map here: <http://www.doctorconnect.gov.au/internet/otd/publishing.nsf/Content/locator>



Coronavirus (COVID 19) response

The Australian Government has enacted the Coronavirus Emergency Response Plan and the NDIA is taking necessary steps to prepare and support participants and providers during the coronavirus (COVID-19) pandemic.

The NDIA is collaborating with the Department of Social Services, Services Australia and the NDIS Quality and Safeguards Commission as well as health agencies to deliver the NDIA's Pandemic Plan in line with the Government's Emergency Response Plan.

Further information can be found at [ndis.gov.au](https://www.ndis.gov.au).

The NDIA is responding to the COVID-19 pandemic through a number of temporary measures for **increased access to Support Coordination** with an emphasis on linking participants to broader systems of support.

Further details relating to these measures can be discussed with your Aspect Support Coordinator.

These measures are in place until September 30, 2020 (at time of printing this document).

Face to face and teletherapy services

NDIS Fees

ASSISTANCE IN COORDINATING OR MANAGING LIFE STAGES, TRANSITIONS AND SUPPORTS

106

SUPPORT CATEGORY: Assistance with Daily Life

SUPPORT PURPOSE: Core

Support item	Pricing (per hour)		
	Non remote locations MMM 1-5	Remote locations MMM 6	Very remote locations MMM 7
Level 2: Coordination of supports 01_791_0106_8_3	\$ 100.14	\$ 140.19	\$ 150.21

ASSISTANCE IN COORDINATING OR MANAGING LIFE STAGES, TRANSITIONS AND SUPPORTS

106

SUPPORT CATEGORY: Support Coordination

SUPPORT PURPOSE: Capacity Building

Support item	Pricing (per hour)		
	Non remote locations MMM 1-5	Remote locations MMM 6	Very remote locations MMM 7
Level 2: Coordination of supports 07_002_0106_8_3	\$ 100.14	\$ 140.19	\$ 150.21

SUPPORT COORDINATION**132**SUPPORT CATEGORY: **Assistance with Daily Life**SUPPORT PURPOSE: **Core**

Support item	Pricing (per hour)		
	Non remote locations MMM 1-5	Remote locations MMM 6	Very remote locations MMM 7
Level 3: Specialist Support Coordination 01_794_0132_8_3	\$ 190.54	\$ 266.75	\$ 285.80

SUPPORT COORDINATION**132**SUPPORT CATEGORY: **Support Coordination**SUPPORT PURPOSE: **Capacity Building**

Support item	Pricing (per hour)		
	Non remote locations MMM 1-5	Remote locations MMM 6	Very remote locations MMM 7
Level 3: Specialist Support Coordination 07_004_0132_8_3	\$ 190.54	\$ 266.75	\$ 285.80

Non face to face (administration) services

NDIS Fees

Support item	Description	Fee
Report writing	Aspect completes NDIS reports.	Agreed hourly rate
Equipment - prescription, research, assessment, devices	Aspect researches and prepares additional assessments, devices and any further research specific to the participant.	Agreed hourly rate
Resource Development	Aspect develops and completes resources for the participant	Agreed hourly rate

Support item	Description	Fee
Administration Case notes	Aspect completes progress notes and updates Individual Support Plan after the appointment.	Agreed hourly rate
Phone calls	The call can be with parents, medical, education, NDIS, other allied health professionals and Aspect staff.	Agreed hourly rate
Paperwork, forms, letters, emails to agencies or medical professionals	Aspect completes paperwork/forms/letters/emails.	Agreed hourly rate
Meetings Collaboration	Aspect is present with other professional(s) involved in working with the participant; this can be with parents, medical, education, NDIS, other allied health professionals and other Aspect staff.	Agreed hourly rate

Non-NDIS Fees | Fee For Services

Support item	Fee for Service
Complex Case Management	\$ 190.54 per hour
Case Management	\$ 100.14 per hour



We thank you
for taking the time
to read this guide
and look forward to
working with you...